Click on the College logo to go to the College website. Click on the Support Website text to return to this page.

Logging in gives you the ability to see your specific financial aid and student accounts status (My Help Center) and your support history. You can also submit a question to us via Create Ticket.

Type your question or keywords related to financial aid and student accounts to see a list of relevant articles containing questions and answers.

Phone and chat support are available 24 hours a day, 7 days a week.

We have defined a set of answers to commonly asked questions which you can browse by topics related to financial aid and student accounts.

The most viewed articles on the site will be displayed here.

We have developed student-specific trackers which will display where you stand and what you need to do to complete the financial aid process and see the status of payments and refunds on your student account. Access to this portion of the site will require you to log in.

mysupport.jtcc.edu